

The Adjudicator

Canadian Association of Dental Consultants

**Book your travel and hotel for
our annual conference
in TORONTO**



From Our President

Dr. Kristy White

We have some exciting news to share with you regarding our upcoming annual conference.

This year's theme is **fraud and risk management**. Besides taking fraud seriously, artificial intelligence is also a huge topic. Our action-packed conference includes 6 speakers representing 4 organizations:

- Canadian Life and Health Insurance Association (CLHIA) is represented by Joan Weir and Richelle Fedemma
- Green Shields Insurance is represented by Simon Tanguay
- Sun Life is represented by Melissa Haig
- Royal College of Dental Surgeons of Ontario (RCDSO) is represented by Drs. Jennifer Lipiec and Christopher Swayze

I look forward to seeing you, very soon.

Kristy



Issue Focus:

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Register NOW for the CADC conference, September 26 – 28, 2025

2 Dynamic Artificial Intelligence (AI) Speakers



Simon Tanguay, BA, CFE (certified fraud examiner)

GreenShield Insurance / Claim Watch

Simon oversees the Claim Watch fraud prevention program which includes:

- Performing advanced claim data analysis
- Designing and executing investigation and monitoring plans
- Collaborating with various stakeholders such as health professionals, professional associations, other insurers and law enforcement
- Developing new analytical approaches and investigation protocols to prevent ever-evolving group fraud schemes

Red Flags and Root Canals: AI in the Fight Against Dental Fraud

Fraudulent and abusive billing practices can be hard to spot – but artificial intelligence is helping us change that. In this session, we will share how they use AI to detect unusual billing patterns and protect the integrity of dental plans. You'll also hear from a dental investigator as she walks us through a real case, showing how technology and expert insight work hand in hand.

Whether you're a consultant or a practicing dentist, this session will offer a fresh perspective on how fraud is being tackled in today's digital world.



Melissa Haig, Dental Manager of Fraud Risk Management

Sun Life

As a Dental Manager of Fraud Risk Management, Melissa leads a team that investigates, detects and prevents insurance fraud. Under her leadership, the team uses intelligence-led anti-fraud strategies to focus on the profiling of dental providers and clinics.

Bytes and Bicuspid: How AI and Analytics are Revolutionizing Dental Investigations

There's lots to learn from Melissa's 17 years of hands-on experience!

Conference Fees

Friday golf – optional (not included)

Friday welcome reception – included for delegates, spouses and speakers

Friday dinner – optional (not included)

Saturday breakfast and lunch – included for delegates and speakers

Saturday dinner and entertainment – included for delegates, spouses and speakers (day rate registrants are not included)

Sunday breakfast – included for dental consultants

Hotel WIFI – included for Marriott members

We invite all delegates, spouses and speakers to attend our Friday evening Meet & Greet Reception, with open bar and hors d'oeuvres at the Westin Harbour Castle Hotel from 5:30 – 7:30 pm.

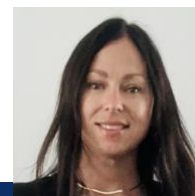
After this event we will have dinner at a nearby restaurant (optional).

This dynamic duo from CLHIA will be presenting the latest anti-fraud initiatives for the industry



Joan Weir
VP Group Benefits

Joan is responsible for analysis on industry issues, policy strategy development and to build consensus on concerns important to member companies. She works closely within the health industry including national healthcare associations as well as with provincial/federal players on benefit programs, specifically on best practices, strategy, advocacy and sustainability.



Richelle Fedemma
Sr. Manager of Anti-Fraud

Richelle's focus is on key initiatives such as collaborating with member companies and the broader industry. She is responsible for managing internal anti-fraud marketing and communications for CLHIA. Additionally, Richelle plays a key role in advocacy and strategic planning for the association's anti-fraud program.

Royal College of Dental Surgeons of Ontario



Dr. Christopher Swayze
*University of Toronto,
Faculty of Dentistry*

Dr. Swayze spent 16 years with the RCDSO, including Manager, Report in the Professional Conduct and Regulatory Affairs Department. Christopher is currently with the Faculty of Dentistry at U of T as Director, Continuing Education.



Dr. Jennifer Lipiec
*Team Lead/Dental Consultant
RCDSO*

Dr. Lipiec has an extensive career in dental education. Besides working for the RCDSO, Jennifer maintains a part-time private practice in Oakville, ON while acting as a consultant to the National Dental examining Board, and as a course facilitator at the University of Toronto, Faculty of Dentistry.

College Investigations – What You Need to Know

Have you ever wondered what happens to the information you submit to the College? When the College receives information about one of our registrants, it is streamed through one of two processes for investigation: Formal Complaints and Registrar's Investigations. While the investigation outcomes remain the same, the direction the investigation takes is dependent on whether the information proceeds as a complaint or as a concern brought before the Registrar.

This presentation will provide you with further insight into what takes place behind the scenes: from the initial receipt of the information, to the disposal of the matter by the Inquiries, Complaints and Reports Committee, and to the possible referral to other Committees within the College. Learn about how the College operates and how we can better work together to achieve our goals.



Delegates wanting to hit a few balls should contact Kerry Lim at:

DRKERRYLIM@GMAIL.COM



DEER CREEK

Friday – noon – 2:00 pm

Canadian Association of Dental Consultants 2025 Conference Registration Form

September 26 – 28, 2025

Westin Harbour Castle Hotel

1 888 627 8559 Reservations
1 Harbour Square, Toronto, ON M5J 1A6



When booking your room, tell the hotel that you are attending the CADC Conference for the special rate by August 26

For online reservations use this link to book your rooms directly:

[Book your group rate for Canadian Association of Dental Consultant Conference](#)

Value Pricing!

As a non-profit organization we endeavor to offer our members the greatest value we can so we do not make a profit on this annual event.

Delegate Information:

Name: _____

Address: _____

Tel: _____ Email: _____

Special Diet Requirements: _____

Registration Fees:

CADC Member Dentist/Associate \$450 / Non-Member Dentist \$690 / Day Rate \$275 / Spouse \$150

Registering (check all that apply):

☐ CADC Member Dentist ☐ Non-Member Dentist ☐ Associate Member ☐ Spouse

Activities:

Friday late morning golf:	<input type="checkbox"/> Yes	<input type="checkbox"/> No	With Spouse:	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Friday welcome reception:	<input type="checkbox"/> Yes	<input type="checkbox"/> No	With Spouse:	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Saturday dinner & entertainment:	<input type="checkbox"/> Yes	<input type="checkbox"/> No	With Spouse:	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Sunday business meeting (CADC consultants only):	<input type="checkbox"/> Yes	<input type="checkbox"/> No			

You can e-transfer your payment and email this form to drfarhanazmat@dentalconsultants.ca or return this form with your cheque made payable to CADC to:

Dr. Farhan Azmat
4496 Lee Drive, Mississauga, ON L4W 3R3